Witley and Milford Patient Participation Group

Newsletter September 2026

The Patient Participation Group (PPG) aims to represent the interests of patients registered with the Practice.

We meet regularly with the Doctors and Practice Manager in a non-clinical setting, they ask for our comments on new ideas, and we act, when necessary, in a constructive and supportive way.

COVID Autumn 2026 Booster Campaign and Flu Vaccinations

From Bev Giles, Practice Manager.

The GP Practice will deliver both COVID-19 and flu vaccinations from **1st October 2026.**

Our main clinic will be held at Rodborough School on **Sunday 4th October 2026.**

Eligible patients will receive an invite to book a time slot.

Patients can also contact the practice to book an appointment.

Housebound patients and those living in care homes will be contacted directly.

Patients who have mobility issues can be seen at the practice on an alternative occasion.

We will be holding additional clinics once we have reviewed the uptake on **4/10/26.** Both campaigns run until **31st March 2027.**

COVID Autumn 2026 Booster Campaign and Flu Vaccinations

Please look out for further details on the Practice website

The GP practice will once again be offering NHS flu vaccinations this autumn, alongside COVID-19 boosters to eligible patients, and we would really encourage you to have your vaccinations at the surgery.

Patients sometimes tell us they have gone to a pharmacy for their flu vaccination because they thought it would help ease pressure on their surgery or free up an appointment for somebody else. Please don't worry about that – vaccination clinics are an important part of the service provided by the GP practice and we actively want patients to use them!

NHS vaccination programmes are specifically funded to enable GP practices to provide this service. By choosing to have your vaccination at your surgery, you are not taking an appointment away from another patient; vaccination clinics are planned and staffed separately for this purpose. You are also helping to support the range of services that GP practices provide for their local patient populations.
This year, eligible patients may be able to receive their flu and COVID vaccinations at the same appointment, making it even easier to get protected for the winter ahead.

Staffing Update

The Practice is now fully staffed. Dr. Osborn is now on maternity leave and is being replaced by Dr Arlene Armstrong in her absence. Dr Emma Heylen will be joining the practice on a permanent basis on completion of her GP training programme with us.

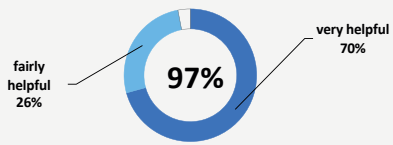
Moving two surgeries into one

There is slow but steady progress on this important initiative for funding of the new Witley and Milford Health Centre, which has been boosted by Waverley Borough Council CIL funding of £1,979,582 from Waverley Borough Council.
More funding from other sources is being applied for.

GP Patient Survey 2026

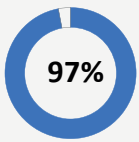
This is an annual national survey of all the GP practices in England, and the results are published in June. Witley and Milford Surgery achieved a 93% overall satisfaction score.
The Surrey average is 78% and the England average is 77%.
There are 6166 practices in England, and Witley and Milford Surgery was ranked at number 351, so is in the top 6% of practices.

Helpfulness of reception and administrative team at this practice



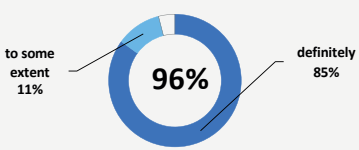
		Very Helpful	Fairly Helpful
National	**85%**	44%	41%
ICS	**86%**	45%	42%

Knew what the next step would be after contacting this GP practice



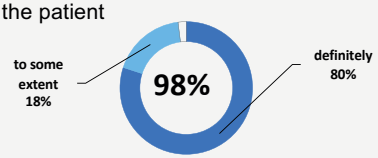
National	**84%**	Yes, knew next step
ICS	**85%**	Yes, knew next step

The patient was involved as much as they wanted to be in decisions about their care and treatment



		Definitely	To some extent
National	**92%**	62%	29%
ICS	**93%**	64%	29%

The healthcare professional had all the information they needed about the patient



		Definitely	To some extent
National	**92%**	58%	34%
ICS	**93%**	59%	34%

Contact the Practice

Online at http://www.witleyandmilforddrs.co.uk
Or
✆ Milford Crossroads Surgery 01483 414461
✆ Witley Surgery 01428 682218

https://en-gb.facebook.com/WitleySurgery/
Milford and Witley Surgeries are both open from
Monday – Friday between 0800-1830.

Does the practice have your mobile number?
If they do, they can use the texting service for reminders
and messages.

PPG contacts

If you have any health-related concerns,
especially if they relate to the Practice, please contact one of us:
Julie Grist (Chair), Sheila Muller (Secretary),
Jo Foster, Peter Holton, Christine Martin, David Snoxhill,
Chris Webb, Katie Wells.

✆ Phone
Julie on 01428 683448 or
Sheila on 07970 871136 or
email us at juliegrist9@gmail.com